



CHARLES MALANGA

Counselling Psychologist
Individual & Group Psychotherapy
MA Counselling Psychology (UP)

HPCSA: PS 0139947
PR NO: 0752320

Terms of Service (CIM Psychology)

1. Scope of Services

CIM Psychology provides counselling and psychotherapy services to individuals and groups, subject to professional and ethical standards.

2. Appointments & Cancellations

- Sessions are by appointment only.
- Cancellations must be made at least 24 hours in advance.
- Late cancellations or missed sessions may be billed in full.

3. Fees & Billing

- Standard consultation fees apply (R1200 per session unless otherwise agreed).
- Payment is due at the time of service or via medical aid claim.
- Outstanding balances must be settled promptly.

4. Confidentiality

- All sessions are confidential, except where disclosure is required by law (e.g., risk of harm, court order).
- Clinical notes are kept securely and are not shared without consent.

5. Use of Website

- Website content is for informational purposes only.
- No therapeutic relationship is established through website use alone.
- Users must not misuse or copy content without permission.

6. Limitation of Liability

- CIM Psychology is not liable for indirect damages arising from use of services or website.
- Psychological outcomes depend on individual circumstances and engagement.

7. Governing Law

These terms are governed by South African law.